



**NOTE: Due to Covid-19 there may be last minute updates for the 2022 Season. Please refer to our website or Facebook page for the latest updates.**

## Frequently Asked Questions (FAQ)

This on-line help document has been created to provide quick answers to the most common questions we receive. Christmas Village receives hundreds of emails a week during the busy holiday season and the most frequently asked questions are addressed in the list below.

Our Facebook page for updates: [www.Facebook.com/koziarschristmasvillage](http://www.Facebook.com/koziarschristmasvillage)

### **FAQ Menu**

Days & Hours of Operation | Pricing & Payment | Traffic | Tours & Santa | Bus Groups/Other Groups | Wheelchair, Stroller & Disability Access | Food at Christmas Village | Directions to Christmas Village/Traffic | Pets not allowed at Christmas Village

## **Days and Hours of Operation**

Opening Night: First Saturday In November

Open Weekends (Friday, Sat., Sun.): First Saturday in November to Thanksgiving

Friday 6:00 pm to 9:00 pm | Saturday: 5:00 to 10:00 pm | Sunday: 5:00 to 9:00 pm

Thanksgiving through the end of season (usually Jan. 1<sup>st</sup> or 2<sup>nd</sup>)  
Christmas Village is open EVERY night - including Thanksgiving, Christmas & New Year's night!

Thanksgiving to End of Season:

Monday - Friday: 6 pm - 9 pm | Saturday: 5 - 10:00 pm | Sunday: 5 pm to 9:00 pm

[www.KoziarsChristmasVillage.com](http://www.KoziarsChristmasVillage.com)

## Pricing & Payment 2022

PRIME NIGHTS: Additional \$5 per per ticket on PRIME NIGHTS.

PLEASE VISIT OUR WEBSITE FOR CURRENT INFORMATION.

## Traffic

NOTE: Koziar's may, if needed, make use of Time Slot Cards given to guests upon arrival to regulate the number of visitors in the Village. You will be able to wait in your car, use the portable bathrooms by the entrance if needed, and most important, you will be given full time in Christmas Village for your visit.

Koziar's has also expanded our parking areas to better facilitate guest arrivals and alleviate traffic.

## Tours

There are no organized/guided tours at Koziar's Christmas Village. You walk the grounds at your own pace and the paved pathways are well lit and clearly marked with "street signs" and arrows to help you discover all the special sights of Christmas Village.

Since there are both outdoor and indoor displays, many visitors spend on average one and a half hours viewing the displays and exhibits, visiting with Santa, enjoying refreshments and snacks and shopping in the souvenir, gift, and ornament shops. Don't forget to dress warm!

**Visiting Santa:** Pictures with Santa are \$12. Santa receives visitors every night - but his **last night is December 23** (then he's off to the North Pole!).

[www.KoziarsChristmasVillage.com](http://www.KoziarsChristmasVillage.com)

## Groups (Bus & Other Groups)

Groups must contact us in advance using the Groups form to schedule your group. Group registration is for families, bus companies, churches, schools, senior centers, and other groups of 10 or more. Groups of 20 or more **receive a \$1 discount if they provide a single payment.**

Bus Drivers and Coordinator are FREE for qualifying groups of 20 or more. **Parking is FREE.**

**REGISTER NOW:** <https://koziarschristmasvillage.com/koziars/groups/>

## Wheelchair, Stroller & Disability Access

All walk-ways and building entrances, including bathrooms, can be negotiated by wheel chair, stroller/double-strollers, electric scooters, or walker. Christmas Village does not provide wheelchairs for rentals. We do not rent wheelchairs but we have a limited number that can be borrowed on first come/first serve basis.

Handicap parking is available with a Handicap License plate or hang tag/placard.

[www.KoziarsChristmasVillage.com](http://www.KoziarsChristmasVillage.com)

## Food at Christmas Village

Christmas Village has good fast food with items such as hot dogs, burgers, pizza, nachos and more. In addition to our refreshment barn you will be able to purchase snacks: hot chocolate, pretzels, popcorn, and cookies at two different locations along the pathways.

## Directions to Christmas Village

**Parking is FREE!**

**Please Note: Grand View road near Koziar's is closed due to a bridge outage.**

Koziar's Christmas Village is located at:

**782 Christmas Village Road, Bernville, PA 19506**

We recommend the WAZE MAP APP as it includes traffic updates.

Google Maps Link | <https://goo.gl/maps/vydXL>

## Pets not allowed at Christmas Village

We love animals but due to state law, insurance regulations, and township health codes we cannot permit family pets. The only exception to this rule is for service dogs trained for a work or task on behalf of a guest with a disability.

[www.KoziarsChristmasVillage.com](http://www.KoziarsChristmasVillage.com)