



NOTE: Due to Covid-19 there have been a number of changes for the 2020 Season. Please refer to our website or Facebook page for the latest updates.

Frequently Asked Questions (FAQ)

This on-line help document has been created to provide quick answers to the most common questions we receive. Christmas Village receives hundreds of emails a week during the busy holiday season and the most frequently asked questions are addressed in the list below.

Our Facebook page for updates: www.Facebook.com/koziarschristmasvillage

FAQ Menu

Days & Hours of Operation | Pricing & Payment | Traffic | Tours & Santa | Bus Groups/Other Groups | Wheelchair, Stroller & Disability Access | Food at Christmas Village | Directions to Christmas Village/Traffic | Pets not allowed at Christmas Village

Days and Hours of Operation

Opening Night: First Saturday In November

Open Weekends (Friday, Sat., Sun.): First Saturday in November to Thanksgiving

Friday 6:00 pm to 9:00 pm | Saturday: 5:00 to 10:00 pm | Sunday: 5:00 to 9:00 pm

Thanksgiving through the end of season (usually Jan. 1st or 2nd)
Christmas Village is open EVERY night - including Thanksgiving, Christmas & New Year's night!

Thanksgiving to End of Season:

Monday - Friday: 6 pm - 9 pm | Saturday: 5 pm - 10:00 pm | Sunday: 5 pm to 9:00 pm

www.KoziarsChristmasVillage.com

Pricing & Payment 2020

Due to Covid-19 we will have safety measures in place: Social distancing, masks, frequent sanitizing and TIMED PASSES on PRIME NIGHTS and an additional \$5 per ticket on PRIME NIGHTS.

PLEASE VISIT OUR WEBSITE FOR CURRENT INFORMATION.

Traffic

IN 2020 WE ENCOURAGE VISITORS ON WEEKNIGHTS WHEN TIMED PASSES ARE NOT NEEDED.

PLEASE VISIT OUR WEBSITE FOR VERY IMPORTANT UPDATES ON TIMED PASSES AND PRICING CHANGES FOR 2020 DUE TO COVID RESTRICTIONS.

Tours

There are no organized/guided tours at Koziar's Christmas Village. You walk the grounds at your own pace and the paved pathways are well lit and clearly marked with "street signs" and arrows to help you discover all the special sights of Christmas Village.

Since there are both outdoor and indoor displays, many visitors spend on average one and a half hours viewing the displays and exhibits, visiting with Santa, enjoying refreshments and snacks and shopping in the souvenir, gift, and ornament shops. Don't forget to dress warm!

Visiting Santa: Pictures with Santa are \$10. Santa receives visitors every night - but his **last night is December 23** (then he's off to the North Pole!).

2020 NOTE: Special Safety Measures have been created to insure a picture with Santa that is 6 feet compliant (Covid social distance rules) and still visually appealing.

www.KoziarsChristmasVillage.com

Groups (Bus & Other Groups)

Groups must contact us in advance using the Groups form to schedule your group. Groups do not need an EventBrite pass for Prime Nights in 2020. Group registration is for bus companies, churches, schools, senior centers, and other groups of **10 or more**. Groups of **20 or more receive a \$1 discount if they provide a single payment**. Bus Drivers and Coordinator are FREE for qualifying groups of 20 or more. Parking is FREE.

REGISTER NOW: <https://koziarschristmasvillage.com/koziars/groups/>

20+ Group Pricing (with single payment) is as follows:

(Groups of 10 - 19 Pricing is Same as For All Other Guests)

3 and Under: FREE 4 to 10 Years of Age: \$9

11 and above: \$11 Seniors (65+): \$10

Prime Nights 2020 Group Pricing

2020 NOTE: There is a \$5 Premium on Tickets for PRIME NIGHTS. Please visit our website "Groups" page for details.

Bus Drivers and Coordinator of 20+ qualifying Groups receive FREE tickets.

Wheelchair, Stroller & Disability Access

All walk-ways and building entrances, including bathrooms, can be negotiated by wheel chair, stroller/double-strollers, electric scooters, or walker. Christmas Village does not provide wheelchairs for rentals. We do not rent wheelchairs but we have a limited number that can be borrowed on first come/first serve basis.

Handicap parking is available with a Handicap License plate or hang tag/placard.

www.KoziarsChristmasVillage.com

Food at Christmas Village

Christmas Village has good fast food with items such as hot dogs, burgers, pizza, nachos and more. In addition to our refreshment barn you will be able to purchase snacks: hot chocolate, pretzels, popcorn, and cookies at two different locations along the pathways.

Directions to Christmas Village

2020 NOTE: PLEASE VISIT OUR WEBSITE TO REVIEW IMPORTANT CHANGES RELATED TO COVID-19 SAFETY

Traffic: In 2020 we encourage visitors on weeknights when no timed passes are needed.

Parking is FREE!

Koziar's Christmas Village is located at:

782 Christmas Village Road, Bernville, PA 19506

We recommend the WAZE MAP APP as it includes traffic updates.

Google Maps Link | <https://goo.gl/maps/vydXL>

Pets not allowed at Christmas Village

We love animals but due to insurance issues, the safety of your pet and visitors, and township health regulations, we do not permit family pets. The only exception to this rule is for guests who are accompanied by trained guide dogs.

www.KoziarsChristmasVillage.com