



## Frequently Asked Questions (FAQ)

This on-line help document has been created to provide quick answers to the most common questions we receive. Christmas Village receives hundreds of emails a week during the busy holiday season and the most frequently asked questions are addressed in the list below.

Our Facebook page for updates: [www.Facebook.com/koziarschristmasvillage](http://www.Facebook.com/koziarschristmasvillage)

### FAQ Menu

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## Days and Hours of Operation

Opening Night: First Saturday In November

Open Weekends (Friday, Sat., Sun.): First Saturday in November to Thanksgiving

Friday 6:00 pm to 9:00 pm | Saturday: 5:30 to 9:30 pm | Sunday: 5:30 to 9:00 pm

Thanksgiving through the end of season (usually Jan. 1<sup>st</sup> or 2<sup>nd</sup>)  
Christmas Village is open EVERY night - including Thanksgiving, Christmas & New Year's night!

Thanksgiving to End of Season:

Monday - Friday: 6 pm - 9 pm | Saturday: 5 pm - 9:30 pm | Sunday: 5 pm to 9:00 pm

[www.KoziarsChristmasVillage.com](http://www.KoziarsChristmasVillage.com)

## Pricing & Payment 2018

Ages 3 & under - FREE | 4 to 10 - \$10.00 | 11 to 64 - \$12.00 | Seniors (65+) - \$11.00

PAYMENT: We accept CASH and CC (Visa, Mastercard & Discover & ATM On-Site)

## Traffic

If you plan to visit on a Saturday between Thanksgiving and Christmas we recommend you arrive early - before opening time - or after 8:30pm to avoid peak/heavy traffic on the roads into the village which can be heavy between 5:30-8:30PM.

All other nights and times experience minimal traffic, crowds or wait times!

## Tours

There are no organized/guided tours at Koziar's Christmas Village. You walk the grounds at your own pace and the paved pathways are well lit and clearly marked with "street signs" and arrows to help you discover all the special sights of Christmas Village.

Since there are both outdoor and indoor displays, many visitors spend on average one and a half hours viewing the displays and exhibits, visiting with Santa, enjoying refreshments and snacks and shopping in the souvenir, gift, and ornament shops. Don't forget to dress warm!

**Visiting Santa:** Pictures with Santa are \$10. Santa receives visitors every night - but his **last night is December 23** (then he's off to the North Pole!).

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## Groups (Bus & Other Groups)

Group pricing is provided for bus companies, churches, schools, senior centers, and other groups.

The group must arrive by bus or van with a minimum of 20 visitors and we accept a **single payment** for the group.

Please contact us in advance to schedule your group. This will speed your entrance into Christmas Village.

### Group Pricing is as follows:

#### 2018 Group Pricing

3 and Under: FREE

4 to 10 Years of Age: \$9

11 and above: \$11

Seniors (65+): \$10

Bus Drivers and Coordinator receive complimentary tickets.

## Wheelchair, Stroller & Disability Access

All walk-ways and building entrances, including bathrooms, can be negotiated by wheel chair, stroller/double-strollers, electric scooters, or walker. Christmas Village does not provide wheelchairs for rentals. We do not rent wheelchairs but we have a limited number that can be borrowed on first come/first serve basis.

Handicap parking is available with a Handicap License plate or hang tag/placard.

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## Food at Christmas Village

Christmas Village has good fast food with items such as hot dogs, burgers, pizza, nachos and more. In addition to our refreshment barn you will be able to purchase snacks: hot chocolate, pretzels, popcorn, and cookies at two different locations along the pathways.

## Directions to Christmas Village

Traffic: Visitors experience minimal traffic and lines except on Saturdays between 6 PM - 8:30 PM which are peak visiting times. We recommend you arrive before opening time.

### **Parking is FREE!**

Koziar's Christmas Village is located at:

**782 Christmas Village Road, Bernville, PA 19506**

Please check out the following links for directions and mapping tools.

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Google Maps Link | <https://goo.gl/maps/vydXL>

MapQuest Link | <http://mapq.st/1uccdSb>

## Pets not allowed at Christmas Village

We love animals but due to insurance issues, the safety of your pet and visitors, and township health regulations, we do not permit family pets. The only exception to this rule is for guests who are accompanied by trained guide dogs.

[www.KoziarsChristmasVillage.com](http://www.KoziarsChristmasVillage.com)